Reserve Allocation Programme - Participation Guide

PUBLIC CLIENT INFORMATION

Document purpose	Neutral overview of programme participation
Programme operator	Studio Amber s.r.o., Prague, Czech Republic
Version date	29 June 2026
Controlling documents	Individual Agreement, Terms of Service and specific Allocation Offer

Purpose of this guide. This document explains the normal participation process in clear, non-technical terms. It is not an invitation, a binding offer or a substitute for the individual Reserve Allocation Agreement.

1. Who may participate

- The programme is intended for established professional buyers with a verified commercial relationship, sufficient purchase history and a consistent trading record.
- Participation is invitation-only, subject to commercial suitability, identity and bank-account verification, compliance review and acceptance of an individual written agreement.
- Submitting an inquiry does not create a right to admission, an obligation to offer material or a right to preferential pricing.

2. How participation works

Step	Stage	What normally happens
1	**Eligibility review**	Studio Amber reviews the client relationship, purchase history, intended commercial use and general programme suitability.
2	**Client verification**	The client provides company, authorised-contact, beneficial-owner and bank-account information. Additional source-of-funds or compliance evidence may be requested where appropriate.
3	**Individual agreement**	Approved clients receive a Reserve Allocation Agreement stating the reserve amount, currency, registered email address and programme conditions.
4	**Reserve funding**	The agreed Reserve Balance is transferred in EUR or USD from a verified account held in the client's name. Participation becomes operational only after receipt and required checks.
5	**Private allocation offer**	When potentially suitable material becomes available, Studio Amber may send a confidential offer containing identification, images, weight, condition, price and a response deadline.

Step	Stage	What normally happens
6	**Client decision**	The standard response period is 24 hours from transmission unless the offer states another deadline. Acceptance must be sent from the registered email address. Silence or late response is treated as a decline.
7	**Seller confirmation**	A purchase becomes allocated only after the client accepts and Studio Amber confirms the allocation in writing. Until then, the material may remain unallocated.
8	**Purchase settlement**	The agreed amount is reclassified from Reserve Balance to Allocated Purchase Advance and credited toward the identified purchase. Any remaining price is paid under the specific offer or invoice.
9	**Statements and continuation**	The client receives records of reserve receipts, allocations, remaining balances and refunds. An agreed minimum balance may need to be restored before further private offers are made.

3. Key programme conditions

Currencies	Reserve Balances are agreed and maintained in EUR or USD.
Account treatment	Balances up to and including EUR 10,000 equivalent may be held in the company bank account. A client balance above that threshold is held in a dedicated company bank account. This is not escrow, trust, client-money or insolvency-protected custody.
Financial character	The Reserve Balance is non-interest-bearing, non-transferable and not an investment, bank deposit, payment account or ownership interest in amber.
Term	The standard term is 12 months and renews automatically for further 12-month periods unless terminated under the agreement.
Offer decisions	The normal response period is 24 hours. Declining an offer does not by itself reduce or forfeit the Reserve Balance.
Repeated non-response	Repeated non-response or a sustained mismatch with the client profile may lead to a flexible review of offer priority or participation. Unused Reserve Balance does not automatically lapse.
Refunds	Subject to unresolved purchases and required verification, unused Reserve Balance is repaid in the original currency to the verified originating account within 15 Banking Days.
Bank charges	Studio Amber bears its own outgoing bank charge. Recipient-bank and correspondent-bank deductions are borne by the client unless agreed otherwise.
Statements	Written confirmation is issued for reserve receipt, allocation, remaining balance and repayment.

4. What participation does not guarantee

- No guaranteed offer, supply frequency, variety, colour, pattern, weight, quantity or delivery date.
- No exclusivity, territorial rights, preferential price or fixed discount.
- No automatic reservation of any specific piece and no purchase contract until written acceptance and seller confirmation.
- No guarantee of cutting yield, finished-bead yield, processing outcome, resale value or commercial success.

5. Communication, documents and confidentiality

- Binding acceptance is made only from the registered client email address. WhatsApp or other messaging may be used for practical communication but does not replace the required email acceptance unless expressly confirmed in writing.
- Private offers, images, prices, availability information and allocation decisions are confidential and may not be redistributed without written permission.
- The client must promptly report changes to company ownership, authorised contacts, registered email address or repayment bank account. Additional verification may be required.

6. Ending participation

Either party may normally terminate participation with 30 calendar days' written notice. Accepted purchases remain payable and enforceable. After unresolved transactions and required verification are completed, the unused Reserve Balance is returned under the refund rules stated above. Studio Amber may suspend or terminate participation immediately for material breach, false information, sanctions or compliance concerns, unauthorised third-party payment, misuse of confidential offers or acceptance followed by non-payment.

7. Further information

- **Programme page:** https://raw-amber.com/exclusive-allocation.html
- **Terms of Service:** https://raw-amber.com/terms.html
- **Payment and Compliance:** https://raw-amber.com/payment.html
- **Privacy Policy:** https://raw-amber.com/privacy.html
- **Contact:** https://raw-amber.com/contact.html

Important: This guide is provided for general information only. Participation is governed by the signed Reserve Allocation Agreement, the applicable Terms of Service and each specific Allocation Offer. In the event of inconsistency, the controlling contractual documents prevail.