

TERMS OF SERVICE

B2B RAW AMBER TRANSACTIONS AND RESERVE ALLOCATION

Operator	Studio Amber s.r.o.
Website	https://raw-amber.com/
Version	29 June 2026
Company ID	01500368
VAT ID	CZ01500368

These Terms govern the use of Raw-Amber.com and the commercial interaction with Studio Amber s.r.o. The website is a B2B presentation and contact channel, not an automated public online shop.

This PDF is a readable reproduction of the Terms published at raw-amber.com/terms.html. Where a transaction is governed by an individual written agreement, accepted offer, proforma invoice or contract, the applicable document-priority rules stated in these Terms apply.

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1. Website operator

This website is operated by:

Studio Amber s.r.o.
Sokolovská 231/35, Karlín
186 00 Praha 8
Prague
Czech Republic

Email: info@raw-amber.com

Company ID: 01500368
VAT ID: CZ01500368
EUID: CZVROR.01500368

2. Purpose of this website

Raw-Amber.com is a professional B2B presentation and contact website for selected large natural raw amber intended for professional buyers, misbaha producers, amber workshops, gemstone traders, wholesalers and long-term purchasing partners.

This website is not a public online shop and does not operate an automated checkout system.

3. B2B focus

This website is intended primarily for professional and commercial buyers.

We work mainly with:

- misbaha producers
- tasbih producers
- amber workshops
- gemstone traders
- wholesalers
- commercial purchasing partners
- long-term supply partners

Private inquiries may be reviewed at the discretion of Studio Amber s.r.o., but this website is not intended as a public consumer retail shop.

4. No binding public offer

All information on this website is provided for general B2B presentation purposes only.

Product descriptions, images, videos, weights, dimensions, availability statements, monthly supply indications, geological references, quality descriptions and commercial references are non-binding unless confirmed in writing by Studio Amber s.r.o. through an individual commercial offer, proforma invoice or contract.

No order, reservation or purchase agreement is created automatically by viewing this website, sending an email, using WhatsApp, requesting information or reviewing available material.

5. Individual commercial confirmation required

Any commercial transaction requires individual written confirmation.

A binding transaction may only arise through a written commercial offer, proforma invoice, invoice, contract or other written confirmation issued or accepted by Studio Amber s.r.o.

Availability of material is always subject to current stock, lot selection, buyer qualification, payment confirmation, export feasibility, customs requirements and compliance review.

6. Product information

The material presented through this website consists of selected large natural raw amber stones.

Amber is a natural material. Each piece may vary in:

- size
- weight
- color
- transparency
- rind
- internal structure
- inclusions
- cracks
- surface condition
- cutting potential
- processing suitability

Photos, videos, weights, dimensions and visible material characteristics may be provided to qualified buyers before commercial confirmation.

7. Baltic-type amber wording

Where applicable, the website may refer to Western Ukrainian Baltic-type succinite amber or comparable geological characteristics.

Such wording is used to describe the geological and material context of the offered amber. It does not mean that every lot is Kaliningrad amber, Polish amber or Baltic Sea coastal amber unless this is expressly documented for the specific lot.

Scientific references, lot information and commercial documentation may be provided to qualified buyers where appropriate.

8. Suitability for misbaha production

The material is selected with professional misbaha and tasbeeh production in mind.

Potential applications may include:

- beads
- imams
- separators
- custom components
- high-value amber parts for professional processing

The final decision on suitability remains the responsibility of the buyer or the buyer's appointed specialist.

9. No cutting or bead-yield guarantee

Studio Amber s.r.o. does not guarantee cutting yield, usable bead yield, the number of finished beads obtainable from any individual stone, polishing outcome, processing results or any commercial value after processing.

Cutting and bead yield depend on the buyer's cutting method, workshop experience, selected bead size, internal structure of the material, material loss during processing and individual production decisions.

Processed, cut, polished, modified or altered material cannot be returned unless mandatory law provides otherwise or unless otherwise agreed in writing before purchase.

10. Lot review

Qualified buyers may request available lot details, photos, videos, weights, dimensions and commercial information.

Studio Amber s.r.o. may decline to provide detailed lot access to unqualified, unserious, unclear or commercially unsuitable inquiries.

11. Inspection

Personal inspection may be arranged by prior appointment in Leipzig, Germany, or Prague, Czech Republic, where commercially appropriate.

Inspection may also be carried out through an appointed representative of the buyer, subject to prior agreement.

Inspection meetings are reserved for serious professional buyers and may require buyer qualification, proof of funds, bank reference or other acceptable commercial verification.

12. Buyer qualification

Studio Amber s.r.o. reserves the right to request reasonable buyer qualification before providing detailed access to selected lots, arranging inspection meetings, reserving material or entering into commercial negotiations.

Buyer qualification may include:

- company identity
- buyer role
- country and destination
- intended purchase volume
- proof of funds
- bank reference
- payment capability
- compliance information
- other reasonable commercial verification

Studio Amber s.r.o. may refuse or stop communication where buyer identity, payment capability, destination, compliance status or commercial intent cannot be reasonably verified.

13. Reservations

Material is not reserved indefinitely. A reservation of a specific stone or lot is valid only if Studio Amber s.r.o. confirms it in writing and states the applicable deadline and payment conditions.

A specific-lot reservation may require full payment, a lot-specific deposit, an allocated amount from an existing Reserve Balance or another written secured payment arrangement. Any non-refundable lot-specific reservation fee must be expressly identified and accepted in writing before it applies.

Studio Amber s.r.o. may release material if the buyer does not meet the stated acceptance, documentation or payment deadline. A specific-lot reservation is separate from participation in the Reserve Allocation Programme described below.

14. Reserve Allocation Programme

Invitation and separate agreement. The Reserve Allocation Programme is available only to selected and verified business clients. Participation requires a separate written Reserve Allocation Agreement. No person has an automatic right to join or remain in the programme.

Reserve Balance. A Reserve Balance is an amount paid in EUR or USD for the limited purpose of facilitating future purchases from Studio Amber s.r.o. before a specific stone or lot has been accepted. The amount and any required minimum balance are stated in the individual agreement.

The unused and unallocated Reserve Balance is a refundable contractual liability of Studio Amber s.r.o. It is not a bank deposit, payment account, investment, loan product, escrow arrangement, trust arrangement, security interest or insolvency-protected client-money account. It earns no interest, return, dividend or participation in amber price movements. It is personal to the participating buyer, may not be traded, assigned or transferred to another person, and may not be used to pay a third party.

Banking administration. A client balance up to and including EUR 10,000 equivalent may be administered through an official general company bank account. Where a client's total unallocated balance exceeds EUR 10,000 equivalent, the entire balance is administered through a dedicated company bank account. The dedicated account remains an account of Studio Amber s.r.o.; it is not represented as escrow, trust, statutory client money or insolvency protection. For a USD balance, the threshold is determined using the Czech National Bank reference rate applicable on the date the funds are credited. Later exchange-rate movements do not alone require an account transfer.

No supply or price guarantee. A Reserve Balance provides priority consideration and faster commercial confirmation only. It does not guarantee that any material will be offered, that an offer will match the balance, or that a particular variety, weight, quantity, quality, price, discount, delivery date, exclusivity or territorial right will be available.

Term and termination. Programme participation has an initial term of 12 months and renews automatically for successive 12-month periods unless terminated. Either party may terminate participation by giving 30 calendar days' written notice. Studio Amber s.r.o. may suspend or terminate participation immediately for material breach, false information, sanctions or

fraud concerns, unauthorised third-party payment, failure to complete required compliance checks, misuse of confidential offers, repeated acceptance followed by non-payment, or where a bank or competent authority requires suspension.

Allocation offers. Unless an individual offer states a different period, an allocation offer remains open for 24 hours from dispatch to the authorised email address recorded for the buyer. Acceptance is valid only when sent by email from an authorised address and subsequently confirmed in writing by Studio Amber s.r.o. WhatsApp and other messaging channels may be used for practical communication but do not replace the required email acceptance.

Rejection or failure to respond before the deadline releases the material for other buyers and does not by itself reduce or forfeit the Reserve Balance. Repeated non-response, repeated commercially inconsistent requests or repeated failure to complete accepted purchases may lead to a flexible reassessment of offer priority, temporary suspension or termination of participation.

Allocation to a purchase. A portion of the Reserve Balance becomes an allocated purchase amount only after the buyer accepts a specific offer by email and Studio Amber s.r.o. confirms the allocation in writing. The allocated amount is then applied to that identified purchase and is governed by the specific offer, proforma invoice or contract. The remaining unallocated balance continues under the Reserve Allocation Agreement.

If the buyer accepts an allocation but fails to pay the remaining purchase price or complete required documentation by the stated deadline, Studio Amber s.r.o. may cancel the allocation, release the material, suspend or terminate programme participation and recover directly documented costs or an expressly agreed lot-specific reservation fee. The entire unallocated Reserve Balance is not automatically forfeited.

Refunds. Following effective termination, the unused and unallocated Reserve Balance is refunded within 15 Banking Days after completion of reasonable account-holder, sanctions, fraud and compliance checks and after accepted allocations and any undisputed amounts due have been settled. "Banking Day" means a day on which commercial banks are generally open for ordinary business in the Czech Republic.

Refunds are made in the original payment currency to the verified originating bank account. A different account may be used only after renewed verification and written approval. Studio Amber s.r.o. bears the fee charged by its own sending bank; the buyer bears intermediary-bank, recipient-bank and currency-conversion charges. No cash, cryptocurrency or third-party refund is provided.

Statements and records. Studio Amber s.r.o. provides written confirmation of receipt and records allocations, refunds and the remaining balance. A balance statement may be provided after each movement and on reasonable request.

Compliance, accounting and tax. The buyer must provide company, beneficial-owner, bank-account, source-of-funds and other compliance information where reasonably requested. Payments may be rejected, held, returned or suspended where legally required or where the payer, payment source, destination or transaction cannot be verified. The accounting, VAT and tax treatment follows the actual facts and applicable law. An unallocated refundable balance is recorded separately from revenue; once an amount is allocated to an identified purchase, it may be treated and documented as a purchase advance or purchase-price payment as required by the applicable tax rules.

Document priority. For the Reserve Allocation Programme, an accepted specific offer or transaction contract prevails over the individual Reserve Allocation Agreement, which prevails over these Terms, to the extent of any direct inconsistency.

15. Pricing

Prices are not fixed publicly on this website.

Pricing depends on:

- current lot
- size
- weight
- quality
- natural structure
- visible condition
- selection
- quantity
- destination
- payment structure
- shipment method
- commercial terms

Any price indication is non-binding unless confirmed in a written commercial offer, proforma invoice or contract.

16. Payment

Material is not shipped or released before the agreed payment terms are fulfilled and funds are confirmed on an official company bank account.

Unless expressly agreed otherwise, payments are made by bank transfer in the currency stated in the commercial documents. Studio Amber s.r.o. does not accept cash, cryptocurrency, informal "pay later" arrangements, undocumented transactions, credit sales or consignment arrangements for new buyers.

The payer should be the buyer named in the commercial documents. Third-party payments require prior disclosure, commercial justification, verification and written approval. For larger transactions, professional secured payment structures may be discussed individually and must be agreed in writing before reservation or shipment.

17. No consignment

Studio Amber s.r.o. does not provide material on consignment unless expressly agreed in a separate written contract.

No buyer, trader, broker or intermediary may claim material without agreed payment, deposit or secured commercial arrangement.

18. Official invoice and documentation

Commercial transactions are handled with official invoice and transaction documentation.

Typical documents may include:

- commercial offer
- proforma invoice
- final invoice
- packing list
- lot information
- shipping documents
- export or customs documents where applicable

Additional documents depend on transaction structure, destination, shipment method and legal requirements.

19. Shipment location

All shipments are handled from the European Union only.

Depending on the transaction, material is shipped either from the Czech Republic or from Germany.

The exact shipping point is confirmed in the commercial offer.

20. Shipping and customs

Shipment method, insurance, carrier, freight forwarder and delivery terms are agreed individually.

Unless otherwise agreed in writing, the buyer is responsible for:

- local import duties
- taxes
- customs clearance
- local import requirements
- destination-country permits, if required
- local legal compliance

The buyer is responsible for checking whether amber can be legally imported into the destination country under local law.

21. Buyer-arranged freight

The buyer may request to arrange its own courier, freight forwarder or representative.

Such arrangement must be approved by Studio Amber s.r.o. in advance and must comply with payment, documentation, export, customs and compliance requirements.

22. Risk, title and delivery terms

Risk, title transfer and delivery responsibility are determined by the written commercial agreement, invoice, proforma invoice, contract or agreed Incoterms, where applicable.

If no specific terms are agreed, risk and responsibility are handled according to the written transaction documents and applicable law.

23. Sanctions and restricted transactions

Studio Amber s.r.o. does not sell or ship to sanctioned parties, restricted destinations or buyers who cannot pass basic commercial and compliance review.

Studio Amber s.r.o. reserves the right to refuse inquiries, suspend negotiations, cancel reservations or decline transactions where buyer identity, payment source, destination, sanctions status, customs feasibility or commercial intent cannot be reasonably verified.

24. Upstream supplier information

Upstream supplier identities and source relationships are not disclosed publicly.

Relevant commercial documentation may be provided to qualified buyers where commercially appropriate and legally possible.

Studio Amber s.r.o. protects commercially sensitive supplier relationships, sourcing arrangements and internal procurement information.

25. Returns and complaints

Raw amber is natural material and commercial lots are normally not sold on a consumer-style return basis.

Return conditions, if any, must be agreed in writing before purchase.

Material that has been cut, polished, processed, modified, altered or transferred onward cannot be returned unless mandatory law requires otherwise or unless expressly agreed in writing.

Complaints must be made in writing without undue delay after receipt of the material and must include clear evidence, photos, videos and transaction reference.

26. No guarantee of resale value

Studio Amber s.r.o. does not guarantee resale price, market value, profit margin, processing yield, customer demand or commercial success after purchase.

Buyers purchase raw natural amber based on their own professional evaluation and commercial judgment.

27. Intellectual property

All images, videos, logos, graphics, texts and other website materials published on [Raw-Amber.com](https://raw-amber.com) are protected by copyright and other applicable intellectual property rights unless otherwise stated.

Use, copying, downloading, reproduction, modification, publication, commercial reuse or redistribution of website materials is not permitted without prior written consent.

Buyers may not use website images, videos or texts to advertise unrelated material, misrepresent stock ownership or create false commercial offers.

28. Prohibited conduct

Users of this website and potential buyers must not:

- misuse website materials
- copy images or videos without permission
- impersonate Studio Amber s.r.o.
- present our material as their own without authorization

- submit fraudulent inquiries
- request undocumented transactions
- request shipment before payment
- use false identity or false company information
- attempt to bypass sanctions, customs or compliance checks
- use our website or materials for misleading offers

29. External links

This website may contain references or links to external third-party websites.

Studio Amber s.r.o. has no control over external websites and accepts no responsibility for their content, accuracy, availability, legality or data protection practices.

30. Website availability

Studio Amber s.r.o. makes reasonable efforts to keep the website available and accurate.

However, we do not guarantee uninterrupted website access, error-free operation or permanent availability of all website content.

We may update, remove, replace or modify website content at any time.

31. Liability limitation

To the maximum extent permitted by applicable law, Studio Amber s.r.o. is not liable for indirect losses, loss of profit, loss of expected yield, loss of resale value, loss of business opportunity or consequences arising from buyer processing decisions.

Nothing in these Terms limits liability where limitation is not permitted by mandatory law.

32. Privacy

Personal data is processed according to our [Privacy Policy](#).

We do not sell, rent or trade personal data to third parties.

This website is operated without analytics, advertising cookies, external tracking scripts or third-party marketing technologies.

33. Consumer dispute resolution

This website is not a public consumer online shop and does not operate automated online sales or checkout transactions.

Studio Amber s.r.o. is neither willing nor obligated to participate in dispute resolution proceedings before a consumer arbitration board, unless legally required in an individual case.

The former obligation to link to the EU Online Dispute Resolution platform ceased as of 20 July 2025.

34. Governing law and jurisdiction

Unless mandatory law provides otherwise, these Terms, the Reserve Allocation Programme and any B2B commercial relationship with Studio Amber s.r.o. are governed by the laws of the Czech Republic.

The United Nations Convention on Contracts for the International Sale of Goods (CISG) is expressly excluded.

For B2B disputes, the courts competent for the registered seat of Studio Amber s.r.o. shall have jurisdiction, unless a separate written contract provides for another forum or mandatory law provides otherwise.

35. Changes to these Terms

Studio Amber s.r.o. may update these Terms where necessary due to legal, technical or commercial changes. The current version and its revision date are published on this website.

Material changes affecting an active Reserve Allocation Agreement, including changes to refundability, fees, duration or account administration, will not be applied retroactively to an existing balance without the contractual basis required by the individual agreement. Where appropriate, the participating client will be informed and given a reasonable termination option.

An already accepted purchase remains governed by the documents and terms applicable when that purchase was confirmed, unless the parties agree otherwise in writing.

36. Contact

For legal and commercial inquiries, please contact:

Studio Amber s.r.o.

Email: info@raw-amber.com or trade@raw-amber.com

Before contacting us by email, please review our [FAQ](#). If you cannot find the answer you need, or if you require further clarification, please send us an email. We will be happy to answer your questions.

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